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FINANCE

Laying the Groundwork for a Successful Splunk Roadmap.

Windward helped a finance and banking client upgrade their IT ecosystem and prepare their team for cloud migration.

Situation.

Our client, a government banking and finance organization, wanted to move their existing applications to Splunk Cloud. Windward provided a solution to assist their Event Management Solutions (EMS) team with exploring and rolling out:

- **Operational process improvements**
- **Standardization**
- **Effective utilization of tools and capabilities to meet the needs of operational teams**

We delivered a strategic roadmap to deploy and implement the Splunk platform for log monitoring and increased Root Cause Analysis capabilities.

Windward's project team provided development, deployment, and testing for enhancements and onboarding of data into the Splunk Environment to support continuing Splunk development, roll-out, and configuration efforts.

Approach

The EMS team needed support and guidance in best practices to achieve desired outcomes. Windward provided a Splunk Architect/Subject Matter Expert (SME) to lead the analysis design, development, integration and Deployment of Splunk enhancements for the Event Management team.

The Windward Splunk Architect helped support the migration and ensure operational plans moved smoothly, providing technical expertise to help drive the adoption of Splunk with stakeholders of the Event Management team.

One of the best achievements of this project?

Upgrading over 500 servers before moving over to the Splunk Cloud. Over 45 applications pertaining to Splunk were upgraded in preparation for the cloud migration.

Outcomes and Values.

The Windward Splunk Architect advised and executed Splunk Ownership transition from Internal Security Team to the Event Management Team by:

- Reviewing candidates for Team growth
- Onboarding Team Members
- Collaborating with internal Splunk Team and Splunk Professional Services

These efforts helped the organization migrate the current Splunk On-Premise environment to Splunk Cloud.

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